

# Warranty Form ALEX Rims



## 1. General Wheel information

Part number\*:

Finish:

Batch ID\*:

Was the wheel involved in an accident?\*

YES  NO



Where is the wheel positioned?

not mounted (e.g. new/ stock/spare)

Truck/ Trailer\*:

truck  trailer  other:

Axle line (1<sup>st</sup>/2<sup>nd</sup>/3<sup>rd</sup>/..)\*:

Left/Right\*:

Left  Right

Inside/Outside\*:

Inside  Outside  not applicable

## 2. Failure Of The Wheel

What is the area of examination?\*

physical failure -> continue to 2.1

aesthetic failure (appearance) -> continue to 2.2

2.1. Which physical failure occurred? (+ specify in 'Detailed description' if possible)

- air loss drop center
- air loss bead seat
- air loss at valve or valve hole area
- crack bolt hole to vent hole
- crack bolt hole to bolt hole
- crack vent hole to vent hole
- deviate dimensions
- other:

Detailed description:

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2.2. Which appearance failure occurred?

### 3. Your Contact Details

Company name\*

Address 1

Address 2

Postal code + city\*

Country\*

Contact person\*

Your reference

Parts bought at\*

Workshop

Date of replacement\*

Email address

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Collection Address\*:

Same as above

Other:

Company name\*

Address 1\*

Address 2

Postal code + city\*

Country\*

Contact person + email address\*

### 4. Please note:

1. Fields marked with \* are obligatory
2. Please keep the damaged part available for collection/ inspection
3. Please send us following **photo documentation** along with your warranty request
  - a. Overview picture
  - b. Picture of the failure
  - c. Picture of the Batch ID and part number